

International Taura - Accommodation

Uepū	Aramātauranga
Owner	Tumuaramātauranga
Approved by	Te Ohu
Date first approved	December 2008
Date approved	September 2016
Date of the next review	September 2019

1.0 Te Pūtake

Te Wānanga o Aotearoa is committed to providing a safe and comfortable living environment for international taura at their cost.

Te Wānanga o Aotearoa will uphold its values, adhere to the Code of Practice and be guided by the Code Guidelines when assessing, arranging and monitoring international taura accommodation.

This Tikanga Whakahaere specifically relates to clause 26 of *Outcome 6: safety and well-being* of the Code of Practice.

2.0 Tikanga Whakahaere

TWoA Values	Principles
Te Aroha Having regard for one another and those for whom we are responsible and to whom we are accountable	2.1. Te Wānanga o Aotearoa will ensure that international taura requiring assistance with accommodation are provided with comprehensive, accurate and up-to-date information. 2.2. Te Wānanga o Aotearoa may arrange accommodation for those international taura who require it. 2.3. Te Wānanga o Aotearoa will ensure that international taura accommodation, which it provides or makes arrangements for, is safe, is in acceptable condition, and meets all regulatory and legislative requirements. 2.4. Te Wānanga o Aotearoa will maintain effective communication with international taura when accommodation issues arise, and must take responsibility for addressing those issues, including reporting them to relevant authorities. 2.5. Te Wānanga o Aotearoa will also ensure that international taura 18 years or over who arrange their own accommodation have access to relevant advice and information that will enable international taura to understand their rights and obligations as a tenant in Aotearoa New Zealand.

TWOA Values	Principles
<p>Te Whakapono The basis of our beliefs and the confidence that what we are doing is right</p>	<p>2.6. For international taura under 18 years, TWOA will ensure that:</p> <ul style="list-style-type: none"> a. there is appropriate separation of international students from students of different ages in the accommodation; and b. the international taura is appropriately supervised in the accommodation; and c. the parent or legal guardian of the international taura has provided written agreement that any designated caregiver will be subject to approval by Te Wānanga o Aotearoa and that Te Wānanga o Aotearoa is not responsible for the care of the international taura when they are in the custody of the designated caregiver. <p>2.7. International taura under 18 years are not permitted to live independently, but must reside either with a parent, legal guardian, residential caregiver, or be in a properly supervised group of students whose educational instruction is not for more than 3 months.</p>
<p>Ngā Ture The knowledge that our actions are morally and ethically right and that we are acting in an honourable manner</p>	<p>2.8. Te Wānanga o Aotearoa will be responsible for providing a 24 hour, 7 days a week free-call contact number, including issues with accommodation.</p> <p>2.9. Te Wānanga o Aotearoa will assess, approve and monitor all provided or arranged accommodation, and will regularly monitor the activities of Accommodation Agents and record all accommodation assessments and international taura feedback.</p> <p>2.10. Te Wānanga o Aotearoa will keep full and accurate contact information (including the full name, current address, contact phone number) for all residential caregivers.</p>
<p>Kotahitanga Unity amongst iwi and other ethnicities, standing as one</p>	<p>2.11. Te Wānanga o Aotearoa will assess the suitability and regularly evaluate homestays arranged or provided.</p> <p>2.12. Te Wānanga o Aotearoa will also ensure that all homestay carers are subject to appropriate safety checks and are provided with a support infrastructure.</p>

3.0 Whanuitanga

This tikanga whakahaere applies to all Governance and Kaimahi of Te Wānanga o Aotearoa.

4.0 Whakamāramatanga

These are the definition of terms that are used throughout the document.

Term	Description
Accommodation issues	For the purposes of this Tikanga Whakahaere , issues of health and well-being arising from accommodation or connected with it.
Code of Practice	Education (Pastoral Care of International Students) Code of Practice 2016
Code Guidelines	Guidelines for the Education (Pastoral Care of International Students) Code of Practice 2016 - Tertiary
Designated Caregiver	For the purposes of this Tikanga Whakahaere, a relative or close family friend designated in writing by a parent or legal guardian of an international taura under 18 years as the caregiver and accommodation provider for that taura, but does not include a boarding establishment owner, manager, or employee.
Homestay carer	For the purposes of this Tikanga Whakahaere: A supplier of accommodation provided to an international taura in the residence of a family or household in which no more than 4 international taura are accommodated
International Taura	An international student as defined by section 238D of the Education Act 1989, being person who is not then a domestic student and in relation to a provider, means an international student enrolled by the provider.
Provider	For the purposes of this Tikanga Whakahaere, Te Wānanga o Aotearoa.
Residential caregiver	For the purposes of this Tikanga Whakahaere: a) a homestay carer; b) a licensed hostel manager or other person responsible for the care of international taura in a licensed hostel; c) a designated caregiver; or d) In the case of temporary accommodation, a supervisor.

5.0 Ngā Hononga

The following tikanga whakahaere applies to this tikanga whakahaere:

- International Taura – Contracted Agents
- International Taura – Safety and Well-being
- International Taura - Payment, Protection and Refund of Fees
- International Taura – Grievance and Dispute Resolution
- International Taura – Insurance
- International Taura – Emergency and Critical Incidents
- International Taura – Recruitment and Engagement

The following documents apply to this tikanga whakahaere:

- Education Act 1989

- Education (Pastoral Care of International Students) Code of Practice 2016
- Guidelines for the Education (Pastoral Care of International Students) Code of Practice 2016 - Tertiary