

Manaaki Tāngata

Certificate in Bicultural Social Services

Level 4

Have you always wanted to participate in community initiatives to help others?

This qualification will help you get on the path to a career in social services, improving people's lives and changing your community.

Manaaki Tāngata is a great place to start if you're wanting an introductory qualification to help you understand diverse communities and working in whānau-centred social services.

You'll explore a range of kaupapa (topics) and gain a deeper understanding of the tools and skills you'll need to work within agencies, building on your experiences to help you give back through service to our communities.

On completion of this qualification, graduates will have developed an understanding of bicultural and principled approaches and their application to social services work.

Find out more

0800 355 553 | twoa.ac.nz/cert-social



Entry Criteria

To enrol in this programme, a potential student must:

- › be at least 16 years of age
- › be a New Zealand citizen (or citizen of Australia, Tokelau, Niue, Cook Islands) or permanent resident
- › reside in New Zealand
- › hold a qualification at Level 3 or above OR
- › pass a pre-entry literacy test of a Level 3 or above
- › attend an interview

Qualification Awarded

When you pass this programme, you'll get this qualification:

- › New Zealand Certificate in Social Services (Māori) Level 4



March
2022



38
weeks



No
fees



120
credits

Fees

There are no fees for this programme.

Potential Pathway

I want to keep studying

You might be able to enrol in one of our higher-level social work or teaching programmes.

I want to use my qualification

You could find employment as a Māori health advocate, community worker, administrator, Whānau Ora worker, social services worker, caregiver, call centre worker, a kaiāwhina for a government or non-government organisation, access supervisor or an escort for Oranga Tamariki, Ministry of Vulnerable Children.

Locations

See our website for up-to-date locations.



Delivery & Workload

This is a full-time programme that consists of 120 credits delivered over 38 weeks. Some of our locations offer different delivery modes. These will be confirmed by your local campus and might include:

Option 1: Contact Day Delivery

In this delivery option you will be required to attend:

- › 12 hours per week over 34 weeks
- › 1 x 1-day wānanga (12 hours)

You'll also need to complete learning activities designed to enhance your learning for approximately:

- › 22 hours per week

Some of the learning activities will need to be completed online. You'll need to have access to an internet-connected device for this programme.

Option 2: Noho Delivery

In this delivery option you will be required to attend:

- › 8 x noho (25 hours per noho)
- › 36 x wānanga whaiti (5.5 hours per session)
- › 3 x 1-day wānanga (8 hours per wānanga)

You'll also need to complete learning activities designed to enhance your learning for approximately:

- › 22 hours per week

Some of the learning activities will need to be completed online. You'll need access to an internet-connected device to complete some learning activities.

Find out more

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Kōnae Ako (Learning Modules)

Whānaungatanga and Te Whakakoha Rangatiratanga

20 Credits

This kōnae ako (module) explores the takepū (principled approach) Te Whakakoha Rangatiratanga in relation to the kaupapa Whānaungatanga within the context of au, whānau, hapū and iwi.

Te Tiriti o Waitangi and Tino Rangatiratanga

20 Credits

This kōnae ako explores the takepū Tino Rangatiratanga in relation to Te Tiriti o Waitangi and its application within biculturalism.

Pūkengatanga and Taukumekume

20 Credits

This kōnae ako explores the takepū Taukumekume in relation to Pūkengatanga, the tools placed around kaimahi to keep them safe in the delivery of whānau-centred services.



Total Credits

120 Credits

Kaitiakitanga and Social Services

20 Credits

This kōnae ako explores the takepū Kaitiakitanga within the context of au, whānau, hapū, and iwi and its application within services in Aotearoa.

Manaakitanga and Āhurutanga

20 Credits

This kōnae ako explores the takepū Āhurutanga in relation to the kaupapa Manaakitanga when working with whānau.

Mauri Ora

20 Credits

This kōnae ako explores the takepū Mauri Ora by planning and implementing a bicultural community activity to give back to the community.