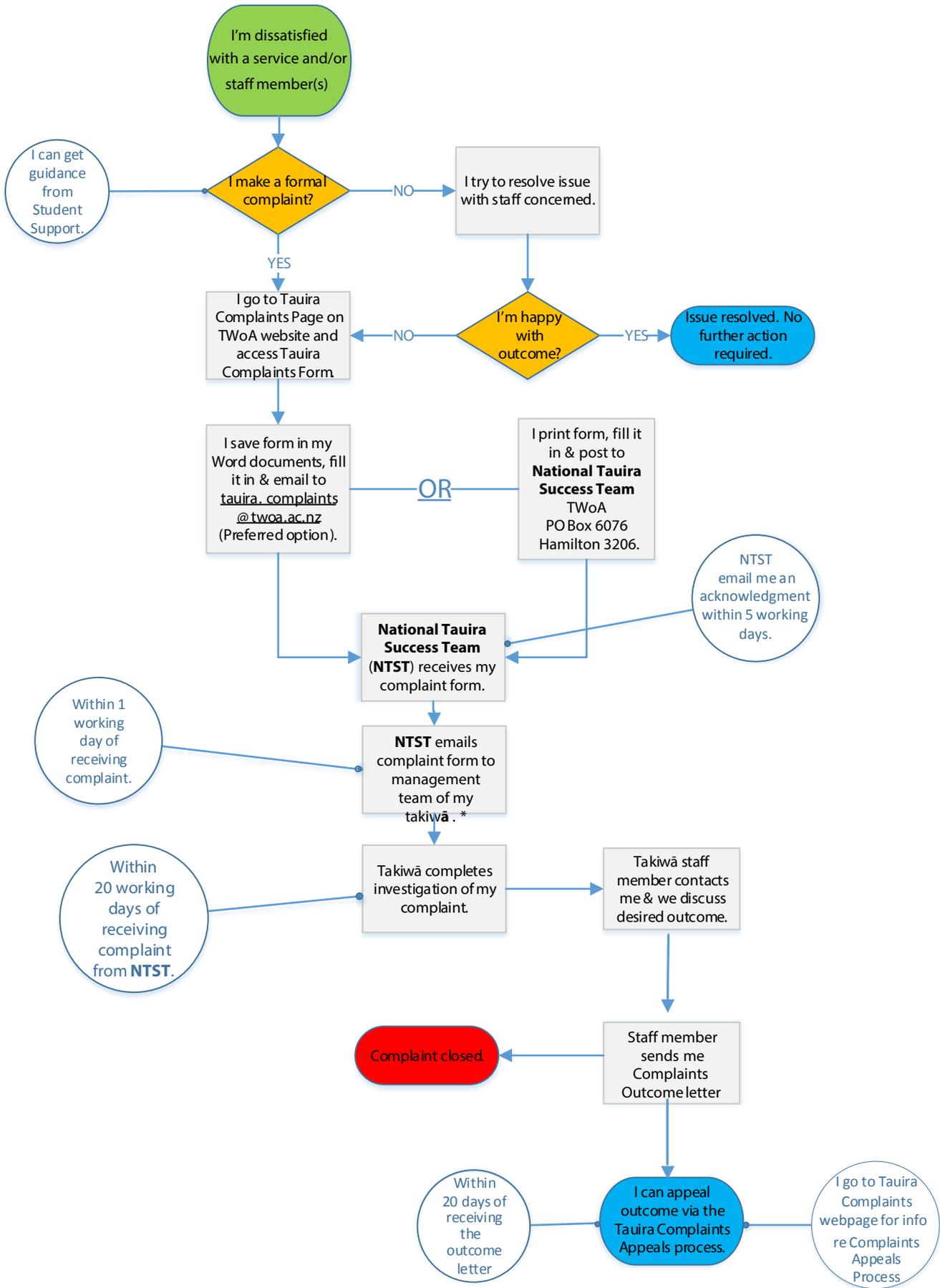


# Te Wānanga o Aotearoa Tauria Complaints Process (for tauria)



\* Unless the complaint is about a Head Office unit in which case the form will be sent to that unit's manager. The subsequent process described above also applies to Head Office units.